WebSupplier

Integrating the smallest participants in the supply chain

WebSupplier is a web browser based system that enables suppliers to receive orders from their customers via the internet, and to send back order confirmations, delivery notes and invoices.

How WebSupplier can benefit your business

- Order and invoices exchanged using WebSupplier generate significantly fewer errors Studies indicate that typical errors in the processing of orders and invoices can cost between £42 and £97 per document (credit note production /processing of a return / cost of additional administration etc.).
- WebSupplier users experience fewer credit notes and requests for credit notes.

- Invoices from WebSupplier receive the highest priority for processing. Invoices from WebSupplier are, on average, paid faster than manual invoices due to automation, priority and a lower error rate (less delays).
- Workforce flexibility: The system enables suppliers to access orders and receive alerts anywhere and at any time.
- Suppliers receive orders from multiple customers in a consistent format.

- WebSupplier offers a full audit trail over the process highlighting the status of orders and giving a searchable history of what has been processed and received by both parties.
- Buyers are committed to giving better and more valuable data to suppliers trading electronically, including WebSupplier suppliers.
- Suppliers not able to directly integrate their systems electronically can all be dealt with consistently and fairly as customers committed to making business improvements can roll-out electronic ordering without leaving anyone behind.

WebSupplier Features

- Browser based system enabling you to trade with your customers via a web interface
- Notification/alert by email or SMS of new orders
- Send order confirmations, delivery notes and invoices to your customers
- Efficient search and navigation to quickly and easily find all of your orders and other documents

WebSupplier was designed to overcome all of these issues in providing a highly resilient service that with minimum investment enables partners to work effectively together.

For the supplier it is easy to adopt and for the customer, a single connection can be extended across all suppliers regardless of size and technical issues.

The system enables orders sent by customers to be quickly and efficiently picked up by suppliers with the system minimizing any work needed in returning response documents through the automatic prefilling of forms. Suppliers enter key document numbers (e.g. an invoice number), review before clicking the “Send” button and seconds later the invoice will be securely awaiting processing in the customers back-office system.

No postal delays, no manual processing and no inaccuracies! Once a supplier is connected to WebSupplier other participating customers will also be able to send orders meaning that there is a consistent interface in the processing and servicing of key customer accounts.

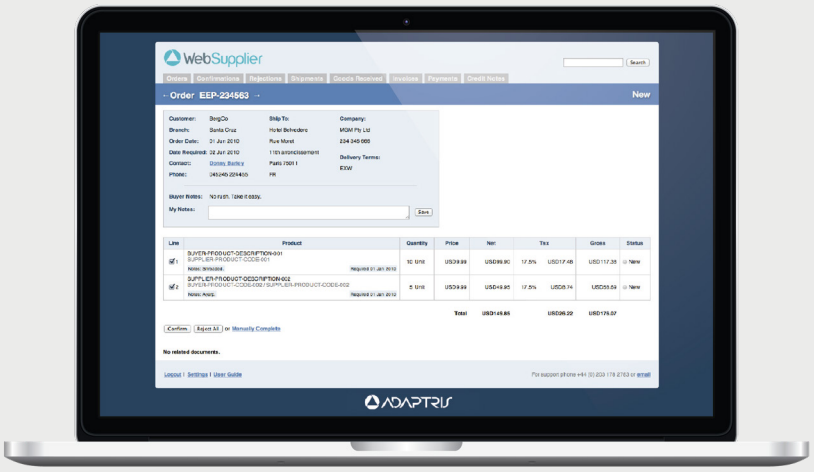
Adaptris also has a range of automated solutions that enable your accounting/ERP system with the import and export of all documents associated with the Order to Cash cycle, meaning that suppliers who wish to move to a more integrated solution can streamline their operations.

Why use WebSupplier?

Businesses are increasingly needing their suppliers and customers to trade with them electronically in order to lower operating costs and speed up the flow of information along the supply chain.

Terms such as B2B, EDI and eMessaging all refer to the automated exchange of business documents such as orders and invoices between the IT systems of buyers, sellers, logistics and other businesses.

An order in WebSupplier



Further Information

To see how Adaptris can help simplify data integration for your business visit **www.adaptris.com/websupplier**